

CUSTOMER SATISFACTION

We aim for 100% customer happiness. If you're not completely satisfied with your order or experience, please reach out to us. We're here to make things right and ensure you have a great experience with us.

ORDERS & PRODUCTION

Once your order is approved and payment is received, it enters production. Changes cannot be made after this point. Production timelines vary depending on product type and volume. Delays due to vendor issues, supply chain, or shipping carriers are rare, but possible, and outside of our control.

CUSTOM ARTWORK

We offer artwork creation and editing services. All designs must be approved by you before production. You are responsible for ensuring all spelling, colors, and placements are correct. We do not reproduce trademarked or copyrighted material without written permission.

REFUNDS & RETURNS

Due to the custom nature of our products, returns and refunds are at our discretion. If for any reason you're not 100% satisfied, please reach out to us. We'll do our best to make things right. *Please note that some orders may not be eligible for refunds, but we're here to help with any questions or concerns.

ONLINE STORES

If you're using one of our hosted stores, please note that items are printed on demand. We do not hold inventory, and orders cannot be changed once placed. Orders typically ship within 5-7 business days.

PRICING & PAYMENT

All prices are subject to change without notice. We reserve the right to correct pricing errors. Payment is due in full prior to production unless otherwise agreed upon in writing.

LIMITATION OF LIABILITY

We are not liable for damages that result from the use (or inability to use) our website or services, including any indirect, incidental, or consequential damages.

UPDATES

We may update these Terms at any time. Please review this page periodically.